

MAASTRICHT AACHEN AIRPORT

Ground handling charges

Effective per January 1st 2027

General

All ground handling tariffs described in this document are subject to the General Terms and Conditions of Maastricht Aachen Airport (MAA). These conditions apply to all services rendered and form an integral part of the agreement between the customer and MAA. By making use of our terminal handling services, the customer acknowledges and accepts these terms.

The full and most recent version of the General Terms and Conditions is available on the MAA website: https://www.maa.nl/voorwaarden/

All charges shall be paid prior to the aircraft's departure, unless otherwise agreed in writing by MAA. Any alternative payment arrangement, including advance payment schedules or periodic invoicing, may be made conditional upon the customer providing security satisfactory to MAA, including but not limited to a bank guarantee or bank deposit.

Contacts

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Handling Operations

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Other

On all services provided by Maastricht Aachen Airport B.V, the “Ground Handling Charges” tariff will be applicable as from the 1st of January of each calendar year.

The rates of the handling charges are in euros and excluding VAT.

Services not listed in the Ground Handling Charges can be discussed and will be invoiced at costs + 15%.

This price list forms part of a series of price lists that together cover all services provided. The full set can be found on www.mstcargo.com/charges/ .

Cancellations

See General Terms and Conditions, *Article 15 Cancellations*

If flight is cancelled at least 12 hours before Scheduled Time of Arrival (STA)	50% charge of the ground handling tariff
If flight is cancelled within 12 hours of the Scheduled Time of Arrival (STA)	75% charge of the ground handling tariff

Late fee

If the Actual Time of Arrival (ATA) exceeds the Scheduled Time of Arrival (STA) by more than 1 hour, a surcharge of 10% on the ground handling tariff will be applied by commenced hour, with a maximum of 50%.

A.	RAMP HANDLING		
#	**SUBJECT**	**MTOW** x 1.000 kg	**PRICE** in €
A1	Aircraft with MTOW	0 ≤ 19	1.240
A2	Aircraft with MTOW	> 19 ≤ 40	1.450
A3	Aircraft with MTOW	> 40 ≤ 60	1.650
A4	Aircraft with MTOW	> 60 ≤ 100	1.860
A5	Aircraft with MTOW	> 100 ≤ 200	2.270
A6	Aircraft with MTOW	> 200 ≤ 300	2.680
A7	Aircraft with MTOW	> 300	3.100

*Services Included in Basic Handling Charges **Cargo***

#	SUBJECT
B4	Aircraft push-back
B10	Crew Transport (Aircraft → Terminal → Aircraft or v.v.)
C1	Ground Power Unit *
C8	Passenger stairs (manual or self-propelled)
C10	Lower Deck Loader
C11	Main Deck Loader
C12	Conveyer Belt

* Maximum number of hours included: widebody aircraft types: 4 hours / narrowbody aircraft types: 2 hours

*Services Included in Basic Handling Charges **Pax***

#	SUBJECT
B4	Aircraft push-back
C1	Ground Power Unit *
C8	Passenger stairs (manual or self-propelled)
C12	Conveyer Belt
C13	PRM lift / Ambulift **

* Maximum number of hours included: widebody aircraft types: 2 hours / narrowbody aircraft types: 1 hours

** Usage of the PRM lift / Ambulift is a service included in Basic Handling Charges Pax by way of the Passenger Reduced Mobility Charge mentioned in Airport Charges Agreement Maastricht Aachen Airport. Additional usage of the PRM lift/Ambulift for other usage such as catering is not included in the Basic Handling Charges Pax and will be charged separately

B.	ADDITIONAL SERVICES			
#	SUBJECT	UNIT	PRICE in €	MIN in €
B14	Airfreight release fee*	Kg CW	0.01	
B1	De-icing unit (with heater for de-icing fluid)	occasion	827	
B2	De-icing fluid 100%	liter	12	
B3	Ballasting (includes loading/unloading)	bag of 25kgs	60	223
B4	Aircraft push-back or pull (towing)	occasion	285	
B5	Lavatory service (toilet service)	occasion	223	
B6	Potable water supply	occasion	223	
B7	Preconditioned Air (PCA)**	hour	140	
B8	Assistance of unaccompanied minor (PAX only)	passenger	57	
B9	Use of MST DCS (PAX only)	passenger	0,31	
B10	Crew Transport (Aircraft → Terminal → Aircraft or v.v.)	occasion	119	
B11	Catering	occasion	Third party costs + 15% surcharge	
B15	Catering uplift	occasion	180	
B16	Turn around cleaning	occasion	250	
B12	Interior cleaning (other)	occasion	Third party costs + 15% surcharge	
B13	Vehicle access to airside	occasion	500	

* The Airfreight release fee covers all cargo which transfers from the warehouse to the aircraft or vice versa.

** Delta apron only

C.	RAMP EQUIPMENT		
#	SUBJECT	UNIT	PRICE in €
C1	Ground Power unit	hour	140
C2	Airstart unit	hour	223
C3	Cherry-picker	30 minutes	140
C4	Forklift incl. operator	30 minutes	104
C5	Heavy forklift (max. 16 ton) incl. operator	30 minutes	279
C6	Hand pallet truck	30 minutes	16
C7	Use of tow truck (without operator)	30 minutes	233
C8	Passenger stairs (manual or self-propelled)	hour	104
C9	Small Tug	hour	104
C10	Lower deck loader	hour	285
C11	Main deck loader	hour	538
C12	Conveyor belt	hour	207
C13	PRM lift / Ambulift *	hour	140

* Usage of the PRM lift / Ambulift is a service included in Basic Handling Charges Pax by way of the Passenger Reduced Mobility Charge mentioned in Airport Charges Agreement Maastricht Aachen Airport. Additional usage of the PRM lift/Ambulift for other usage such as catering is not included in the Basic Handling Charges Pax and will be charged separately