



Ground handling charges

Effective per May 1st 2026



General

All ground handling tariffs described in this document are subject to the General Terms and Conditions of Maastricht Aachen Airport (MAA). These conditions apply to all services rendered and form an integral part of the agreement between the customer and MAA. By making use of our terminal handling services, the customer acknowledges and accepts these terms.

The full and most recent version of the General Terms and Conditions is available on the MAA website: <https://www.maa.nl/voorwaarden/>

Contacts

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Other

On all services provided by Maastricht Aachen Airport B.V, the “Ground Handling Charges” tariff will be applicable as from the 1st of January of each calendar year. The next revision will be as of 1st of July.

The rates of the handling charges are in Euro’s and excluding VAT.

Services not listed in the Ground Handling Charges can be discussed and will be invoiced at costs + 15%.

Cancellations

See General Terms and Conditions, *Article 15 Cancellations*

If flight is cancelled at least 12 hours before Scheduled Time of Arrival (STA) 50% charge of the ground handling tariff

If flight is cancelled within 12 hours of the Scheduled Time of Arrival (STA) 75% charge of the ground handling tariff

Late fee

If the Actual Time of Arrival (ATA) exceeds the Scheduled Time of Arrival (STA) by more than 1 hour, a surcharge of 10% on the ground handling tariff will be applied by commenced hour, with a maximum of 50%.



A. RAMP HANDLING			
#	SUBJECT	MTOW x 1.000 kg	PRICE in €
A1	Aircraft with MTOW	0 ≤ 19	1.200
A2	Aircraft with MTOW	> 19 ≤ 40	1.400
A3	Aircraft with MTOW	> 40 ≤ 60	1.600
A4	Aircraft with MTOW	> 60 ≤ 100	1.800
A5	Aircraft with MTOW	> 100 ≤ 200	2.200
A6	Aircraft with MTOW	> 200 ≤ 300	2.600
A7	Aircraft with MTOW	> 300	3.000

*Services Included in Basic Handling Charges **Cargo***

#	SUBJECT
B4	Aircraft push-back
B10	Crew Transport (Aircraft → Terminal → Aircraft or v.v.)
C1	Groundpower Unit *
C8	Airstair (manual or self-propelled)
C10	Lower Deck Loader
C11	Main Deck Loader
C12	Conveyer Belt
* Maximum number of hours included: widebody aircraft types: 4 hours / narrowbody aircraft types: 2 hours	

*Services Included in Basic Handling Charges **Pax***

#	SUBJECT
B4	Aircraft push-back
C1	Groundpower Unit *
C8	Airstair (manual or self-propelled)
C12	Conveyer Belt
C13	PRM lift / Ambulift **
* Maximum number of hours included: widebody aircraft types: 2 hours / narrowbody aircraft types: 1 hours	
** Usage of the PRM lift / Ambulift is a service included in Basic Handling Charges Pax by way of the Passenger Reduced Mobility Charge mentioned in Airport Charges Agreement Maastricht Aachen Airport. Additional usage of the PRM lift/Ambulift for other usage such as catering is not included in the Basic Handling Charges Pax and will be charged separately	



B. ADDITIONAL SERVICES			
#	SUBJECT	UNIT	PRICE in €
B1	De-icing unit (with heater for de-icing fluid)	occasion	800
B2	De-icing fluid 100%	liter	11
B3	Ballasting (includes on/offload)	occasion	215
B4	Aircraft push-back or pull (towing)	occasion	275
B5	Lavatory service (toilet service)	occasion	215
B6	Potable water supply	occasion	215
B7	Preconditioned Air (PCA)	hour	135
B8	Assistance of unaccompanied minor (PAX only)	passenger	55
B9	Use of MST DCS (PAX only)	passenger	0,30
B10	Crew Transport (Aircraft → Terminal → Aircraft or v.v.)	occasion	115
B11	Catering	occasion	Third party costs + 15% surcharge
B12	Interior cleaning	occasion	Third party costs + 15% surcharge



C. RAMP EQUIPMENT			
#	SUBJECT	UNIT	PRICE in €
C1	Groundpower unit	hour	135
C2	Airstart unit	hour	215
C3	Cherry-picker	30 minutes	135
C4	Forklift incl. operator	30 minutes	100
C5	Heavy forklift (max. 16 ton) incl. operator	30 minutes	270
C6	Hand pallet truck	30 minutes	15
C7	Use of tow truck (without operator)	30 minutes	225
C8	Airstair (manual or self-propelled)	hour	100
C9	Small Tug	hour	100
C10	Lower deck loader	hour	275
C11	Main deck loader	hour	520
C12	Conveyor belt	hour	200
C13	PRM lift / Ambulift *	hour	135
<p>* Usage of the PRM lift / Ambulift is a service included in Basic Handling Charges Pax by way of the Passenger Reduced Mobility Charge mentioned in Airport Charges Agreement Maastricht Aachen Airport. Additional usage of the PRM lift/Ambulift for other usage such as catering is not included in the Basic Handling Charges Pax and will be charged separately</p>			